



THE REGISTRY INSIDER

SECOND QUARTER 2013

MANAGER'S MESSAGE

Dear Member,

And all the children shouted "School's out!"

You'd think that event had never occurred in history before. But for some reason, everyone acts as if this passage sneaked up on us. It was a particularly exciting time for my wife and me as our oldest son, Alec, graduated from high school and is getting ready for college. That last year passed like a lightning bolt for all of us. But it happens to all parents sooner or later. Now what? Like many people all of a sudden we realize that we're behind the curve in getting summer vacation plans completed and we scramble to deliver (ok, I realize this is more of a guy problem as we're not great planners to begin with. Gentlemen, I know you can relate).

I am writing to you from the gorgeous lobby of the Fairmont Hotel on Nob Hill in San Francisco before I head up a couple miles north to visit with the management of *The Registry Collection*[®] affiliate, Fairmont Heritage Place, Ghirardelli Square. But it is here in the surroundings of what is arguably one my all-time favorite urban hotels that I am inspired to complete a number of tasks: writing this letter that is weeks overdue, finalizing a speech to a group of creative folks envisioning a world class food and wine society in Sonoma County and most importantly finalizing a reunion trip to Japan in August with newly graduated son, Alec. If you haven't done so already, I recommend you visit the Collection Partner section of www.theregistrycollection.com to learn more about Fairmont Hotels and Resorts and all the spectacular properties available to you at a significant rate discount without having to use any credits or make a deposit simply because of your membership in *The Registry Collection* program.

Off season vacations sometimes are the best. It's less crowded, airfares are lower, trees are exploding with color, and the temperatures are cooler in the evenings if you happen to be in the northern hemisphere. And if you're the type who has the opportunity to take their children out of school for a couple of days, you already know the life lessons learned by traveling to someplace new and meeting new people. Maybe you and your best friends or another couple are just looking for a new experience. Fall is the perfect time to explore. We have outstanding opportunities for exchange during this magical time period, so why not step out of the usual pattern and try something new. Our Reservation Consultants are ready to help; they are only a phone call away.

Circling back to you procrastinators. If you are reading this and are totally late in getting your summer vacation plans finalized, I urge you to check out the Last CallSM Getaways in the Sample Availability section of our website www.theregistrycollection.com/information/current_availability where I am sure you can find an exciting, new experience to try. Plus you'll only have to redeem half the usual credits, so with twisted logic you will actually become a hero; booking a cool new vacation and getting credits back in the bank. Only you'll know you waited until the last minute. It'll be our secret. Then you can get started on your fall vacation and get all caught up just in time for school to start again.

And all the children shouted "What happened to summer!"

Global Vice President,
The Registry Collection Program



Congratulations to Alec who graduated Magna Cum Laude and is off to college. But not before father and son travel back to Tokyo, Japan this summer to visit where Alec was born.

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DESTINATION PROPERTIES SPOTLIGHT

There is nothing quite comparable to Colorado in the fall. The beautiful autumn foliage and natural beauty of the Rockies provide the ideal backdrop for hiking, golfing, horseback riding, kayaking and much more. Your membership with *The Registry Collection*[®] program affords you the choice of several luxury accommodation options in this beautiful state.

FAIRMONT HERITAGE PLACE, FRANZ KLAMMER LODGE, TELLURIDE, COLORADO

This spectacular resort offers access to some of the most beautiful scenery in Colorado, with postcard-ready snowcapped peaks, an abundance of wild flowers as far as the eye can see, and the famed herds of elk and deer roaming peacefully past your home. And with Fairmont's unique form of luxury design, the interior of the homes match the beauty of the great outdoors. On chilly fall nights, the gas stone fireplace in each home provides welcome warmth, and the private balcony makes for the perfect setting for your first cup of coffee.

PURGATORY LODGE AT DURANGO MOUNTAIN RESORT, DURANGO, COLORADO

You will find your home away from home at Purgatory Lodge, complete with multiple bedrooms, kitchens with granite countertops and stainless steel appliances, gas fireplaces and welcoming living rooms. The true magic of the resort can be found on the private balconies of your vacation home, where phenomenal mountain views await you. Venture outside the lodge to explore more natural beauty at Mesa Verde National Park, Chimney Rock National Monument and the Million Dollar Highway.

THE PORCHES, STEAMBOAT SPRINGS, COLORADO

The Porches residences are thoughtfully designed to offer enduring quality and an abundance of outdoor space, where you can experience the seamless combination of rustic mountain character and lavish amenities and services. The homes are warm and welcoming yet completely modern, and make for fantastic family gathering spaces. Take a short, leisurely stroll over to 'The Barn,' where you will find the resort's pool, outdoor deck, fire pit, fitness center and steam room.



FEATURED PARTNER FAIRMONT HOTELS & RESORTS

Fairmont Hotels & Resorts is a collection of premier hotels known for excellence in service and sophisticated accommodations. The outstanding hotels include such renowned spots as London's The Savoy, New York's The Plaza and Shanghai's Fairmont Peace Hotel. On your next trip, a Fairmont property may be the right choice for you, whether your travels are for leisure or for business. As a member of *The Registry Collection*, you receive a discount of 15 percent off the Best Available Rate (subject to availability) at Fairmont Hotels & Resorts.

For more information, visit www.fairmont.com/promotions/registrycollection, or call 888.290.5959 (Canada & USA) toll free, or 506.861.0484. Use code PRCP when booking online or over the phone.



UPDATES



RESORT REVIEWS

Have you traveled with us recently? As a member of *The Registry Collection*[®] program, you can now share your experiences with other members, as well as save information about your favorite resorts on the program's website. Start by creating an account today on www.TheRegistryCollection.com. We would love to hear about your latest travels or vacation!

SAMPLE AVAILABILITY UPDATES

The Sample Availability page on *The Registry Collection* program's website offers a convenient listing of properties currently available for exchange. The Sample Availability search features were recently enhanced to offer even more options to help you filter through the excellent resort options available to you.

The search process is now easier and faster, and includes options such as travel dates, keyword, credit value, Last CallSM Getaways and number of bedrooms. These new features allow you to use the Sample Availability page not only for travel inspiration, but also for easy planning to make your vacation dreams a reality.

MEMBER TESTIMONIAL

As a member of *The Registry Collection* program, you have access to professional Reservation Consultants who are always on hand to support you by answering benefits and membership questions. You can also contact the Concierge Service, which is available 24/7 to assist with travel arrangements, event planning, personal shopping and much more.

Janet P. has been a member of *The Registry Collection* for nearly 10 years, and has been able to take full advantage of all that the Reservation Consultants and concierge services offer. These services have led Janet to memorable trips in wonderful locations, including the Muskokan Resort Club on Lake Joseph and The Grand Bliss Nuevo Vallarta.

"[*The Registry Collection*] is the most professional and trustworthy vacation medium I have ever dealt with. Your properties are even better than they look on your website and your personnel are human, caring, knowledgeable and extremely efficient."

Janet P.

Rose Bay, Nova Scotia, Canada

TIPS FROM A CONSULTANT

As you are browsing *The Registry Collection's*® website, you will find properties that are marked with the notation 'FD.' This means they are "future destination" properties and we cannot start an ongoing search for them yet. When we remove the FD notation, you may call a Reservation Consultant to begin your search.

It is always wise to remember that with the new properties, availability is limited for the first several months. If you do start an ongoing search, it is a good idea to have a back-up plan for the vacation period you are trying to confirm.

The Registry Collection continues to add future destinations and some very exciting options for getting you on the vacation of your dreams.

Charlene D.



Q&A

Q: If I deposit my week 365 days in advance of the check-in date, do I have a better chance of getting into the property I want?

A: Not necessarily. To increase your chances of seeing availability at the property you would like to reserve, the key is to start your ongoing search one year in advance of the date(s) you wish to travel. Depositing early does, however, give you the ability to start your search early! We also appreciate when you deposit as early as possible so that your fellow members who are looking for your property can confirm their vacation earlier, allowing them the chance to book their airline reservations and make other plans in advance.

Q: I am depositing a week 37 from my property, so I have to travel a week 37 at a different property, right?

A: No, when you deposit your week, we give you credits for that week. Those credits may be used to confirm any week that is available for the time period the credits remain eligible to use.

Q: I used to be able to search for *The Registry Collection* properties by state on the website. Why can't I find that option any longer?

A: From the home page directly under the gold *The Registry Collection* logo you'll find black rectangular box titled "Search Resorts". Type in the name of a state in this box and select enter on your key pad or click on the search icon within the box. You will then see all of the properties listed within that state.

Q: Where can I find the calendar on your new website?

A: If you click on "Sample Availability" and then click on "What's My Week Number" on the upper right side, the calendar will be displayed. This link contains calendars from 2013 through 2029. Just click on the year and week you are looking for on the calendar.



PROGRAM UPDATES: UPCOMING CHANGE TO CREDIT USE LIFE

As a result of our ongoing efforts to provide you with the maximum value of your membership benefits, *The Registry Collection*® program will be transitioning to a new technology platform this summer. This change is a prerequisite to the next phase which will enable us to provide you, our valued member, the ability to book vacation transactions online - using your Deposited Credits. The new technology platform will require some changes to our current policies in order to support the ability to book transactions online.

How does this change affect you as a member of *The Registry Collection* program? As of July 15, 2013, when you call to deposit Vacation Time, your Credits may be eligible for a period up to 2 Calendar Years (instead of a period up to 3) based on the start date of the deposited Vacation Time.

For example:

On November 1, 2013, you deposit Vacation Time with a start date of February 1, 2014:

The Eligible Use Life of the Credits associated with the deposit is January 1, 2014 through December 31, 2014. If you have not used all of the Credits by the end of such Credits' Eligible Use Life, the Credits will be saved automatically into the subsequent calendar year, making them eligible through December 31, 2015.

- If you have not used all of your Credits by December 31, 2015, you may extend the Eligible Use Life for an additional year for a small fee.
- Members will continue to have the option to borrow Credits prior to the beginning of their Eligible Use Life as long as their membership dues are current.
- Members will continue to have the option to deposit their Vacation Time up to 12 months in advance of the start date in order to maximize the Eligible Use Life window.

These vacations are limited. Destinations and travel times are subject to availability and confirmed on a first come, first served basis. Offer includes only accommodations and specifically excludes travel costs and other expenses that may be incurred. Taxes, additional fees and charges may apply. All-inclusive resorts may charge a mandatory all-inclusive fee. Other restrictions may apply. Last CallSM Getaways are made available by Resort Rental, LLC (operating as Holiday Rentals, LLC in MD and TX), an Indiana-licensed limited liability company, whose principal broker is Donald J. Killingback. CST: 2046555-50. Registration as a seller of travel does not constitute approval by the State of California. Fla. Seller of Travel Reg. No. ST-26552. Nevada Seller of Travel Registration No. 2002-0793. Washington Seller of Travel Reg. No. 602357907. Rental: CST: 2081369-50. Fla. Seller of Travel Reg. No. ST-36515. Nevada Seller of Travel Registration No. 2006-0006. Washington Seller of Travel Reg. No. 602560941.

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