

## MANAGER'S MESSAGE



While visiting Karma Jimbaran, our newest with *The Registry Collection* program resort in Bali, Indonesia, Gregg toured the exotic Karma Spa with resort General Manager Luke Harley, Spa Assistant Manager Kadek Waisnawati, and therapist Ni Wayan Yuliani.

Dear Member,

We've been celebrating our 10th anniversary all year and it's been quite a party. It's been a year of new resort announcements and inventory, exciting new Collection Partners and a fantastic new website. We hope you've taken advantage of your benefits with *The Registry Collection* program and made some memories this year. Just because the year is ending doesn't mean the excitement will. In fact, given what I have witnessed in the past couple of months, I am happy to tell you 2013 is going to be the best year ever.

I just returned from an around-the-world trip with stops in London, Lithuania, Hong Kong and Bali to attend industry conferences and visit some of our newest resorts. Everywhere I went, the talk was all about travel: visiting friends, going on vacation with extended families, dreaming about once-in-a-lifetime trips. I spoke with a number of members of *The Registry Collection* program who were busy finalizing their spring and summer

vacation plans to countries outside of their own. And they were all appreciative of the help their respective Reservation Consultants provided them. I couldn't be happier when I heard that.

Inside this newsletter, you will see a theme of international resort opportunities from which to plan your next great adventure. Why not be bold this coming year? It may take a bit more planning and lead time, but isn't it nice to know that you have experts just a phone call away to help? So, read on and learn a little more about really amazing places such as Dubai, Coastal South Africa, the Canary Islands, and a lesser known Mexican gem. How about an amazing trip to Malta? It's incredible, trust me, I was there this past spring.

Speaking of exciting destinations, soon you will be able to embark on new destination vacations in Bali, Indonesia. I just returned from touring our three new resorts: Karma Kandara, Karma Jimbaran and delMango Villa Estate. Each resort is set in a different part of this exciting island and promises to provide a wonderful gateway to explore the region. For a completely different experience, get to know

Vilnius Golf & Spa Resort in Lithuania. The city of Vilnius is a combination of old world charm, nightlife and sophistication. The resort is fantastic, complete with the V Golf Club—the only PGA-designed golf course in the Baltic states—and access to all of the connected Le Méridien Vilnius Hotel amenities, including its famous "SPA Oasis."

Our 10th anniversary year may be coming to an end, but we're just getting started on a whole new adventure. We're going big in 2013. How about you? There's a world of opportunities to explore and we're ready to help you get there.



Global Vice President,  
*The Registry Collection* Program

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## DESTINATION PROPERTIES SPOTLIGHT

Your membership in *The Registry Collection* program affords you a wide selection of truly special properties in sought-after destinations around the world. For those seeking elegance with a touch of adventure, Club Paradiso Suites offers uniquely different luxury suite experiences, including luxury yacht travel. Set in some of the most desirable locations in the world, all Club Paradiso Suites share a commitment to the very highest standards of quality and service..

### CLUB PARADISO-JUMEIRAH BEACH, DUBAI

Located in the exclusive Dubai marina, this spectacular waterfront resort offers breathtaking views across the super-chic waterfront to the Arabian Sea and the Marina. Luxurious amenities and services are ideal for the entire family, and the residential tower's contemporary design, panoramic glass elevator and sophisticated, stylish décor make this a truly cutting-edge destination. These impressive accommodations lie within easy walking distance of the stunning, sandy beach and beautiful Jumeirah Beach Walk.



### CLUB PARADISO-PLATINUM YACHTS, TENERIFE, CANARY ISLANDS

Moored in the delightful Puerto Colon marina on Tenerife's south coast, these luxury yachts serve as an excellent base from which to enjoy a memorable vacation. There are a number of cafes, bars and restaurants located in Puerto Colon, and the vibrant nightlife of Las Americas is only a short walk away. Visit the neighboring island of La Gomera, take a trip along Tenerife's rugged coastline to a secluded beach, or simply unwind on the lavish deck with a glass of chilled Champagne.



## FEATURED PARTNER PRIORITY PASS



Even the most memorable luxury vacations begin with several hours, or more, at the airport. As a member of *The Registry Collection*<sup>®</sup> program, you have an opportunity to enjoy a civilized and relaxing alternative to crowded departure gates. Escape to a quiet, pre-flight sanctuary, fully stocked with everything you need for business or pleasure. Priority Pass, the world's largest independent airport lounge program, offers the use of 600 private airport lounges around the world. Anticipating the needs of today's luxury traveler, Priority Pass lounges feature Wi-Fi access, newspapers and magazines, drinks and snacks — all complimentary. Better still, your membership in *The Registry Collection* program entitles you to up to a 20% discount on your first year of Priority Pass membership.

To learn more about Priority Pass, visit [www.prioritypass.com/registrycollection](http://www.prioritypass.com/registrycollection).

## SAMPLE AVAILABILITY

The Sample Availability page on our website offers a convenient listing of properties currently available for exchange. Updated at the start of each business day, this helpful vacation planning tool gives you at-a-glance information, along with some great inspiration for future vacation opportunities.

From our distinguished Portfolio, *The Registry Collection*<sup>®</sup> program is pleased to highlight four outstanding properties as well as a yachting vacation. To learn more about availability of these or any of our other properties, simply visit [www.theregistrycollection.com](http://www.theregistrycollection.com) and click on Sample Availability, or contact a Reservation Consultant.

- Emerald Estates by Pueblo Bonito, Mazatlán, Mexico
- IFA Collection at Zimbali Coastal, South Africa
- Clay Brook at Sugarbush, Warren, Vermont
- Pezula Resort Hotel and Spa, South Africa
- Club Paradiso Platinum Yachts, Canary Islands

## TIPS FROM A RESERVATION CONSULTANT

To make the most of your luxury vacation opportunities with *The Registry Collection* program, a spirit of adventure and a willingness to discover new places can widen your vacation selections considerably, particularly at times that are considered non-traditional.

The Muskoka region of Ontario offers a wide range of activities in the less-busy months of January, February and March. At that time of year you can also enjoy easier access to beautiful Toronto, a fascinating metropolis with an international flavor.



The Rocky Mountains aren't just a ski destination, and offer marvelous year-round attractions including Yellowstone and Grand Teton National Parks. Likewise, the mountains of North Carolina are peaceful and beautiful in the "off seasons" of winter and spring.



Historic Malta, located in the center of the Mediterranean Sea, is wonderful to explore year-round. In addition to enjoying great local dining and nightlife, you can explore ancient structures that predate the pyramids and Stonehenge by 1000 years.



For even more inspiration to try never-before-considered places, the Sample Availability page on our website is well worth a visit. No matter where you choose to travel, a stay at any of our destination properties will be memorable at any time of year! -Randy M.

## UPDATES *The Registry Collection* Program Celebrates Overseas Property Professional (OPP) Award

On Oct. 10, 2012, *The Registry Collection* program was honored with the Silver Award for Best Supporting Service in the property developer services category at the OPP 2012 Awards for Excellence dinner. Said Matt Holmes, business development manager for *The Registry Collection* program, Europe, "We are especially delighted to be recognized as the top holiday exchange services provider in [this] broad and vastly competitive category." The honor was presented at The Brewery, a prestigious event venue in the heart of London.



## MEMBER TESTIMONIAL

For members of *The Registry Collection* program looking for a relaxing family escape, Montecristo Estates by Pueblo Bonito Resort in Cabo San Lucas offers a way to reconnect in grand style. Dramatically positioned atop the magnificent Baja Peninsula, this exclusive golf and beach community boasts stunning ocean views along three miles of Pacific coastline. In addition to on-site shopping, sensational dining, and an array of recreational opportunities, this gated enclave is graced with beautiful walking and hiking trails.

Pam M., of Mahwah, New Jersey, recently enjoyed a stay with her family at Montecristo Estates. A member of *The Registry Collection* program and owner at Clay Brook at Sugarbush, in Warren, Vermont, since 2007, Pam was inspired to share her memories with fellow members.

“Back from a wonderful time in Cabo San Lucas, Mexico. Our stay at the Montecristo Estates couldn’t have been any nicer. Our villa was spectacular with amazing views of the ocean, impeccable furnishings, an awesome infinity pool and hot tub to boot! The people were friendly and very hospitable. The staff aimed to please in every way. The food was excellent all round, at the resort and in town. We enjoyed deep sea fishing, a swimming with the dolphins excursion, a snorkeling adventure and overall fun times with the Mexican people. Our family had a fabulous vacation and came back with a lifetime of great memories of our stay.”

## Q&A

**Q:** I really enjoy working with a particular Reservation Consultant. May I request a certain agent when I call?

**A:** Because the agent you are requesting may be unavailable or on a call with another member, it is more efficient for the agent who has answered your call to fully address your reservation needs. We strive to provide all members with immediate service, fewer return phone calls, and access to the full array of insights and perspectives offered by all of our Reservation Consultants. During those instances when efficiency dictates, however, your call will be transferred to your requested Guide..

**Q:** If I sell my property, can I continue to be a member of The Registry Collection program?

**A:** Yes, as long as you are a member with *The Registry Collection*, you would have access to program benefits that do not require deposited inventory such as the Last Call Getaways cash option, Collection Partners and our Concierge services. In addition, Grand Mayan and Grand Bliss members would continue to have access to Extra Vacations with RCI.

**Q:** Why am I not able to get the properties/vacations I want?

**A:** Once you have deposited your week(s), try to plan your vacation as soon as possible, and if you can, be flexible with travel dates. If there is no availability, it is important that you get on the waitlist right away. We are able to start and search your waitlist 12 months in advance, and this is how 85 to 90% of our members get their desired vacation. Also, when planning your vacation, it is always helpful to have an alternate vacation plan.

These vacations are limited. Destinations and travel times are subject to availability and confirmed on a first come, first served basis. Offer includes only accommodations and specifically excludes travel costs and other expenses that may be incurred. Taxes, additional fees and charges may apply. All-inclusive resorts may charge a mandatory all-inclusive fee. Other restrictions may apply.

Last Call<sup>SM</sup> Getaways are made available by Resort Rental, LLC (operating as Holiday Rentals, LLC in MD and TX), an Indiana-licensed limited liability company, whose principal broker is **Donald J. Killingback**.

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